

31st August 2021

KIP McGRATH - DELAYED REOPENING OF THE IOM TUITION CENTRES

Dear Parent

1. **Background.** We are writing to advise you that, unfortunately, the Onchan & Castletown Kip centres will NOT reopen as planned on Monday, 6th September. Thankfully there is no great mystery surrounding this decision, it is simply that we are awaiting clarification from the IoM Govt as to whether we can continue to operate under our existing business structure or whether we need to set up a new one. We are unsure when the centres will reopen but are provisionally assuming that it could be around the October Half Term break.
2. **What Are Your Options.** In practical terms, we are not at this point able to offer either In-centre or Online Face-to-Face lessons for your child(ren). Therefore, the options on offer right now are as follows:

Option A. - Holiday Flexi Lessons. If you would like to keep your child 'ticking over' until we reopen for In-centre lessons, you might wish to take this option. Flexi lessons are planned by a tutor, and progress is also monitored by a tutor. These sessions are provided at the reduced fee of £24. Selecting this option ensures that your child remains a registered Kip student.

Option B. – Deregistration. Because of the current uncertainty, you may wish to unenroll your child from Kip until things become clearer. Given the circumstances, we will not seek to enforce any notice period, so you are free to deregister your child without penalty. In practical terms, if you let us know by a Friday evening of any week, we will be able to deregister your child and cancel the bank debit so that no further fees will be pulled, or lessons set, as from the end of that week. Selecting this option means that your child will cease to be a registered student. However, once the centres reopen, we will be in contact and invite you to re-register your child on a 'fast track' basis.
3. **What Do You Do Next?** The most important thing for you to do right now is to let us know if you would like your child to stay with Flexi Lessons (Option A) or if you would like to Deregister them (Option B). To make things easy for you, and for us, please make your selection by clicking on this link: <https://bit.ly/3jvm71b>. Please do not phone or email through your choice of option as, given the anticipated volume of traffic, things might all too easily fall through the cracks.
4. **Keeping You Updated.** We are in the process of creating a 'Temporary Closure' FAQ Page on our website (<https://bit.ly/3jth8Ov>) and you are invited to visit it for the latest updates and to access a dedicated Contact Us facility.
5. **Finally.** We can't apologise enough for the news that we have just brought you. We have worked tirelessly over the past 4 years to create a world-class tuition service for the parents & children of the Isle of Man... and we can't wait to get back doing it! Many thanks for your ongoing support.

Best Regards

Andy, Jill, and the Kip IoM Team